

Department of Agriculture, Trade and Consumer Protection

CONSUMER COMPLAINT STATISTICS
YEAR 2015

<u>RANK IN 2015</u>	<u>PRODUCT/PROBLEM</u>	<u>2015 - # OF COMPLAINTS</u>	<u>2014 - # OF COMPLAINTS</u>
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The top ten PRODUCT categories are:

1	Telemarketing (Do Not Call)	2,550	2,166
2	Landlord/Tenant	1,407	1,349
3	Identity Theft	823	460
4	Telecommunications	754	1,091
5	Home Improvement	426	403
6	Motor Vehicle Repair	270	222
7	Gas Pump Accuracy	251	328
8	Motor Vehicle Sales (Used & New)	220	222
9	Computer & Equipment	124	133
10	Radio/TV/Video/Stereo	114	68

Total number of complaints recorded in 2015: 10,787